BCTS Contract Quality Management System

Performance Results
Fiscal 2011/2012

BCTS Contracting Performance Measures & Targets

BCTS has four objectives that together support the achievement of its contracting goal – Effective Contracting.

BCTS Contracting Performance Measures & Targets

Objective 1

BCTS people have appropriate levels of contracting knowledge and competency.

Objective 2

Efficient and competitive contracting practices providing value for money.

Objective 3

Fair, transparent and consistent contracting practices across BCTS.

Objective 4

Continuously improve BCTS' contracting practices.

Measure 1

Percent of people that have completed required contracting courses for their position as set out in the contract training matrix.

	FY11/12	FY10/11	FY09/10
TARGET:	**70%**	**60%**	**50%**
RESULT:	**81%**	**64%**	**55%**

BCTS PCMP PERFORMANCE RESULTS FY12

BUSINESS AREAS	*Percentage*	*Complete*	*Required*	*Incomplete PCMP 110*
Babine	**80%**	113	141	**2**
Cariboo-Chilcotin	**92%**	183	200	0
Chinook	**94%**	103	110	0
Kamloops	**83%**	206	247	0
Kootenay	**80%**	160	201	**10 (4 new staff)**
Okanagan-Columbia	**71%**	116	163	0
Peace-Liard	**94%**	124	132	0
Prince George	**76%**	118	155	**1**
Seaward-Tlasta	**99%**	142	144	0
Skeena	**83%**	115	139	**1**
Strait of Georgia	**60%**	**132**	**220**	**7 (4 new staff)**
Stuart-Nechako	**80%**	145	181	0
Headquarters	**79%**	100	127	0
BC Timber Sales Corporate	***81%***	***1757***	***2160***	

By Contract Role	*Percentage*	*Complete*	*Required*	*Comments*
Expense Authority	**87%**	257	295	
Qualified Receiver	**78%**	1130	1446	
Resource Clerk	**96%**	175	182	
Contract Champion	**86%**	103	120	
Other (PCMP 110 only)	**91%**	80	100	
BC Timber Sales by Contract Role	**81%**	***1745***	***2143***	

Measure 2

The total value of directly awarded contracts as a percent of the total value of contracts.

	FY11/12	FY10/11	FY09/10
TARGET:	**7%**	**7%**	**7%**
RESULT:	**5%**	**4%**	**5%**

Direct Award by Business Area

BUSINESS AREA	FY 11/12	FY 10/11	FY 09/10
Babine	2%	1%	1%
Cariboo-Chilcotin	7%	13%	14%
Chinook	1%	3%	2%
Kamloops	6%	5%	8%
Kootenay	2%	7%	5%
Okanagan-Columbia	3%	6%	3%
Peace-Liard	1%	4%	8%
Prince George	2%	1%	1%
Seaward	7%	10%	6%
Skeena	6%	3%	5%
Strait of Georgia	7%	3%	3%
Stuart-Nechako	1%	2%	2%
Headquarters	4%	3%	4%
TOTAL VALUE	**64,906,995.47**	**79,737,202.66**	**119,124,438.71**
TOTAL DA	**3,102,284.07**	**3,424,924.36**	**5,502,938.65**
DA PERCENT	**5%**	**4%**	**6%**

Measure 3

The number of contractor complaints received through the Vendor Complaint System as a percent of the total number of contracts.

	FY11/12	FY10/11	FY09/10
TARGET:	**<0.5%**	**<1%**	**<1%**
RESULT:	**0.15%**	**0.25%**	**0.29%**

Measure 4

The number of audit, working group and advisory committee recommendations, projects and initiatives implemented as a percentage of those made.

	FY11/12	FY10/11	FY09/10
TARGET:	**90%**	**90%**	**90%**
RESULT:	**90%**	**85.7%**	**86.5%**

BCTS 2012/13 TARGETS

Objective 1 – 90%

Objective 2 – 7% (no change)

Objective 3 – <0.5% (no change)

Objective 4 – 90% (increase)

NEXT STEPS……

Contract Training

1. The following PCMP sessions are tentatively planned for FY13:

201/202	202/203	204 Pilots
TSN/TSK (Smithers)	TKA/TOC (Kamloops)	TPG (Northern Interior)
TSG (Nanaimo)	TPG – 203 only (MacKenzie)	TKA (Southern Interior)
TPG (MacKenzie)		Richmond or Victoria (Coastal)

2. Other locations yet to be determined for FY13 may include but not be limited to:
   - Kootenay
   - Babine
   - Headquarters

3. Continue to ensure staff with no significant contract role are accurately identified as requiring only PCMP 110.

4. Business areas will continue to ensure new staff to BCTS obtain PCMP 110 within 3 months of hire.

5. BCTS Contract Administration Training is currently under development, hopefully to be presented as a pilot to the RCLT this fiscal year.

NEXT STEPS continued……

BCTS Contract Practices Audit Plan for Fiscal 2012/2013

The focus of the BCTS internal contract practices audit program to date has been to ensure prudent risk management in BCTS contracting practices.

The focus of audits going forward will also provide assurance that its quality management system is effective and that BCTS is working towards compliance with the ISO 9001 QMS standard.

The following contract audits are tentatively planned for FY13:

- Chinook – June 11 to June 15 (Confirmed)
- Cariboo-Chilcotin
- Kootenay
- Okanagan-Columbia
- Stuart-Nechako
- Kamloops