



Significant start has already been made on "Project '87" which relates to upcoming 75th anniversary of B.C. Forest Service. Interesting items already in historical collection are being checked over by Michael Halleran, project archivist, left, and project coordinator Doug Adderley. (Photo: Peter Robin).

Sifting and sorting underway for 75th anniversary project

"Project '87" is off to a good start.

It is an already well organized plan to collect a wide variety of material to be used in connection with the 75th anniversary of the B.C. Forest Service — to be marked in 1987.

A small mountain of such items which have been collected and stored in the ministry's maintenance depot in Vancouver over the past 25 years has been transferred to Victoria.

This collection of old papers, files, photos and equipment is now being checked and re-catalogued, reports project coordinator Doug Adderley. The sifting and sorting of paper is being done by project archivist Michael Halleran —

hired as an auxiliary especially for the job.

Others helping with the big task are Mike Vanderlaar, serving as project curator; Chris McKnight, team leader; and office assistant Janice Henkel.

"We're tackling this in an organized way," Adderley explained, "and our next step will be a questionnaire to all ministry offices. We first want to determine what archival artifacts and materials are available and where they are."

In addition to equipment, the search also includes posters, files, log books and other documents no longer in current use.

"We're not worried about duplication here,"

the coordinator said, "as a matter of fact the more the better ... because the condition of various items will undoubtedly vary."

Those having such items are asked to put it to one side, identify it as "Project '87" material and assure its safekeeping until a request is received to send it to Victoria or until someone has an opportunity to check it out.

The project also includes a "people" aspect. While the ministry has a long list of retired personnel, it is believed many former employees, for one reason or another, are not on that list.

Adderley says a campaign will start soon to locate as many of those people as possible. "We would like to know their names, what they did, where and when, and how we can make contact with them."

He said he had already had a very oldtime ranger identified as a result of a "Project '87" story carried in the last issue of Forest Service News.

Anyone able to assist in the anniversary project is asked to contact Doug Adderley at Information Services Branch, Ministry of Forests, 1450 Government Street, Victoria, B.C., V8W 3E7.

New Guinea foresters here in May

A delegation of eight foresters from New Guinea will visit Victoria early in May.

Headed by the country's deputy prime minister (who also serves as minister of forests), the group will include other government officials and industry representatives.

The visitors are tentatively scheduled to reach Victoria May 4 for a two-day visit. They will be

welcomed by either Forests Minister Tom Waterland or Deputy Minister Mike Apsey, given a detailed briefing on our ministry's operations and responsibilities, and tour various branches in the Victoria area. The ministry will host a dinner meeting that evening.

On May 5 the New Guinea group will tour ministry facilities at Duncan and Cowichan Lake.

Survey answers question

COMMUNICATIONS SYSTEMS ARE THEY GOOD OR BAD?

How good, or how bad, are the ministry's communications systems?

The technical services branch looks after all these systems and it's only natural its people would like to know how they were doing.

How best to find out? They got their answers through a 115-point questionnaire which was sent to hundreds of ministry personnel throughout all six forest regions. The exercise covered four months, and in the words of Alex Stewart, manager of the electronics section within the branch, "the response was overwhelming!"

He said "well over 50 percent of those receiving the questionnaire responded ... and that's remarkable in any form of research program of this kind."

The province-wide survey, which covered personnel in widely varying occupations, produced some interesting results.

Stewart, who initiated the survey, said "it confirmed the fact there are some problems. That's exactly what we wanted to determine."

He mentioned the Telpac system as an example. "We know there are real problems there, and we know it's going to be

revised. Our survey results will enable us to make before-and-after comparisons."

He said it had also been established there was a definite lack of training in some areas of the radio system. One question asked: Have you read the ministry's field communications handbook? The survey revealed that only half of those questioned had ever read it,

and a large number of people had never even heard of it.

The survey also confirmed another problem: the lack of adequate radio coverage in many areas of the province.

But it wasn't all bad news. "On the other side of the coin," Stewart said, "the study showed that the level of equipment maintenance was extremely

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Chief Forester Bill Young extends personal congratulations as he presents Roy Crawford with ministry's coveted 25-year certificate. Roy is now in charge of ministry's reproduction centre in Victoria and has seen some remarkable changes since he joined the organization in 1955. [See story on page 3]. [Photo: Jim Challenger].

TRAINING MANAGERS ASSEMBLE

Regional and headquarters training managers attended a four-day conference at the ministry's training school in February, with personnel services' Harry Powell (chairman) reporting "we made a good start ... continued effort and commitment is needed for the group to achieve results that are possible."

Field and headquarters trainers exchanged points of view on ministry training needs and strategy, developed draft policy, streamlined reporting requirements, solved a number of problems, developed plans for an expanded role of trainers, and generally improved communications.

The group will meet again in June.

QUARTER-CENTURY SERVICE AWARDS

Thirteen ministry employees are scheduled to meet at a Hotel Georgia luncheon in Vancouver on March 27 to receive their 25-year certificates and lapel pins.

Those being honored are: Wilf Archer, operations supervisor, Campbell River; Darcy deHart, district manager, Campbell River; Bruce Horning, operations supervisor, Powell River; Gerry Steel, scaler, Campbell River; Errol Fulcher, scaling supervisor, Campbell River; Mike Orason, scaler, Vancouver; Walter Schubach, Duncan; Jake Bendick, scaler, Duncan; Einer Roed, scaler, Nanaimo; Mrs. H. Cullimore, clerk, Vancouver; Mrs. Sheila Jackson, clerk, Vancouver; Mel LaRue, T.F.O., Vancouver; and M.N. (Tag) Neighbor, T.F.O. ranger (retired).

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Ministries join in research plan

By Joan Booth

An agreement has been signed by the ministries of forests and environment entering both into a long-term, co-operative research program.

The "Integrated Wildlife-Intensive Forest Research Program on Vancouver Island" (IWIFR) was established as a jointly funded, five-year, \$1.3 million co-operative program between the two ministries, industry and public conservation groups.

The program is designed to provide an understanding of the inter-relationship between forest practices and wildlife habitat on the Island, leading to better integrated management of both resources.

Rick Ellis, forests research branch, and Don Eastman, fish and wildlife branch, will co-chair a research management committee. There are eight members. From forests: R. Ellis, P. Ackhurst and B. Nyberg; from environment: D. Eastman, D. Hebert and D. Morrison. There is also a representative from the

Council of Forest Industries and another from a public conservation group. The committee will be responsible for allocation of funds for various research projects.

To keep the wide range of interest groups informed of the wildlife research projects either active are being planned, Rick and Don have produced a bulletin entitled "... in brief." The single-sheet publication provides an effective two-way communication of research activities, results, new concepts, questions and criticism.

Comments and contributions are requested to promote effective use of "... in brief." Readers are asked to submit their own contributions to either Don Eastman, fish and wildlife branch, ministry of the environment, phone 387-5910; or Rick Ellis, research branch, ministry of forests, phone 387-3144. They should also be contacted for additional copies of "in brief" or new names for the mailing list.

DOES ANYONE HAVE A SHOT OF UNIQUE POLLEN "CLOUD"?

Does anyone out there have a good color slide showing a dense cloud of pollen in the air?

Don't laugh. It's a serious request.

Peter Robin of the ministry's audio visual section in Victoria says he and his colleagues are putting together a slide show for the silviculture people. Their collection is pretty well complete, except for the pollen cloud shot.

At certain times of the year, Robin noted, there are literally clouds of pollen floating in the air. "Many people have witnessed this fascinating sight," he added, "and we are hoping someone, somewhere, took a picture."

Anyone, anywhere, having such an illustration is asked to contact Peter Robin, who assures the sender that the material will be hastily returned after duplication has been done.

Little island presents multiple-use challenge

How does our ministry go about the business of "facing up" to touchy situations involving forest land and a multitude of people who for understandable reasons want their particular interests protected?

It's no easy task. There's no easy solution. There is no set formula for a number of good reasons, and the over-riding reason is that no two areas are alike.

Now, however, after many years of wrestling with the problem, the ministry is "on track".

The Ministry of Forests Act clearly states it is the ministry's responsibility to consider all natural resource values in forest management planning.

Today that pledge is being put into action.

Take Meares Island for example:

Meares Island is a proverbial spittin' distance offshore from the small community of Tofino on Vancouver Island's west coast. Even on a foggy day it is visible to local residents and to those visiting Pacific Rim National Park. Few of its 8,000 hectares have been logged. It includes lakes and marshes; and on it is the native Indian village of Opitsat. The island abounds with fish and wildlife, and also provides the domestic water supply for the Tofino and Clayuquot Sound Water Improvement District. And on the island there are large stands of valuable timber for which two large companies hold timber harvesting rights.

In summary: It is a near-perfect example of a forested area serving many uses.

The companies want to log parts of the island. For justifiable reasons, a number of people are opposed to the logging proposal. Several public meetings made it obvious there were resource-use conflicts.

Abiding by the forest act, Chief Forester Bill Young will give his OK to any logging proposals only after an integrated resource study of the island has been completed. With this there must also be a management plan which takes into serious consideration all the other "uses."

Such a study is now under way, with representatives of all other interests and activities involved. It will be conducted in three separate phases: the first two to involve collection of data, identify various contentious issues, and related suggestions. All that data will be included in a final land-use plan.

Many things will have to be taken into consideration, including aesthetics, native Indian interests, archaeological and historical sites, water quality, fisheries, waterfowl, wildlife, recreation, soils, timber, social and economic values... the list goes on.

Members of the planning committee are: Russ Campbell, our ministry's Port Alberni forest district

(chairman); Bob Cerenzia, ministry of the environment (fish and wildlife branch); Kevin Smiley, Federal Department of Fisheries and Ocean; Libby Avis, Alberni-Clayuquot Regional District; Bill Eller, B.C. Forest Products Ltd.; Denis Bendickson, MacMillan Bloedel Ltd.; Paul George, Nuuchah-nulth Tribal Council; and W.D. Bernard, Tofino Village.

The group has the responsibility of developing what they call an integrated resource management plan. It must take into account practically all the needs of both user and interest groups in the area, and at the same time give maximum attention to

protection of the environment.

Work of the planning committee will be supplemented by a public advisory committee, open to the general public.

Even when the draft report is completed there will be another necessary major "check point."

Before that report goes to the chief forester, the plan will be available for public review, comment and possible revisions. That presentation will include maps and detailed pertinent resource data.

High priority is being given to public involvement in the entire process. And not just at the conclusion of the study. At fairly frequent intervals "information bulletins" are issued by the planning committee... keeping anyone who is interested informed of the work and progress of the planning committee. Anyone wishing to get this information can get on the mailing list merely by contacting ministry district offices at Tofino or Port Alberni.

August 31 of this year has been set as the deadline.

That great idea may be worth \$\$

That "hot idea" in your head may result in some cold cash in your hands.

Our ministry, along with all others in the government, is participating in a suggestion award program. Cash awards up to \$500 are up for grabs.

All employees are being encouraged to submit ideas and suggestions which will improve productivity and operating efficiency.

What constitutes a good suggestion?

The sky's the limit. Basically the suggestion must present a problem along with a solution. It must relate to savings in time and money or other benefits to the government. Each suggestion must be presented on a prescribed form.

Suggestions being sought are those which eliminate or substantially reduce wasted time or material; improve safety factors; improve operations, replace old methods with new ones, or conserve energy.

Suggestion forms, a booklet which explains the entire program in detail, and other information is available from personnel offices in Victoria and in all six forest regions.



Our ministry's safety record was recognized at the premier's safety awards luncheon held recently in Victoria's Empress Hotel. Deputy Minister Mike Apsey, on behalf of the ministry, was presented with the premier's "on target award" — awarded annually to ministries with a medium-to-high hazard rating.

Our ministry achieved an accident severity of less than 1,600 days lost per million hours worked, and was the only ministry within the government to receive such an award for 1980.

Together after presentation ceremony, from left, Deputy Minister Apsey; Forests Minister Tom Waterland; and Wallie Tubb, health and accident prevention coordinator.

Rocky's Roast — a lot of pun!

A fun and laughter event took place at the Delta Inn, Victoria on February 25 when Ray Wormald of the Information Services Branch was 'roasted' prior to retiring.

Ray, well known for his non-stop "line" of jokes and editorial 'writicisms', is a former newspaper man, ex-navel officer and, for the past 12 years the Ministry's media liaison officer, press release writer and FOREST SERVICE Newsletter editor.

Some eighty people, including media representatives, government information officers, ex-naval friends, his sons and a daughter gathered to wish "Rocky" and wife Rosemary a happy retirement.

The opening remarks by ForesTalk Editor, Cameron Young, which included a collection of Ray's notes and jokes, kicked off almost two hours of hilarity.

Contributing to the program of speeches and gift giving were deputy Mike Apsey, information chief John Cox, librarian Susan Barker, audio visual section's Barb Davies, Jim Challenger and Mary Ellen Woods; Goldstream Gazette editor Mike Crossman, Bruce Lowther of Cable Ten and Ray's son Rick of CHEK TV. Last but not least was Ray's response to the speakers. Among the many gifts was a salmon fishing rod.

REPRODUCTION CENTRE - 30,000 REPRINTS AN HOUR!

In 1955 when Roy Crawford started working in the paperwork reproduction centre of the Forest Service there were two pieces of equipment. They were "bow and arrow" compared to today's printing hardware, and at that time a "heavy day" saw the reproduction of up to 1,000 sheets of paper.

There was one mimeograph machine and one "white" printer (as opposed to a "blue" printer which, as one might guess, produced blueprints.)

Today the ministry's reproduction centre is a combination of automated and computerized equipment which can spew out just under 30,000 "reprints" in an hour!

The centre's two offset presses, used for "mass production", between them are capable of printing 20,000 copies every 60 minutes. Other reproduction units include a computer-operated Xerox "9400" and a Xerox "1860" used for reduction work. In addition there's a collating machine capable of handling up to 10,000 pieces of paper every hour.

The computerized "9400" machine is truly a remarkable piece of hardware. By merely pressing buttons, it automatically produces the required number of copies, selects

the paper size needed, prints on either one side or both sides of the paper, reduces the size of the reproduction if required, determines the degree of lightness or darkness of the print, and finally sorts out the finished product.

Other equipment includes a "white" printer for duplicating maps to scale; a stitcher capable of stitching 150 pages at one time; a paper punch; and an intricate device used for coil-binding.

The reproduction centre comes under the jurisdiction of the legal and administrative services branch and serves all other branches of the ministry.

It's "Xerox 1860" unit (map and document reduction unit) is the only one of its kind throughout the government and does work for all ministries.

The centre's production figures are impressive. In 1980 there were 8,680 separate requests for various jobs, with a total of close to four and a half million reproductions.

Under the direction and guidance of Roy Crawford is a relatively small staff of five — all of whom, in varying degrees, are capable of operating all the equipment. Those staffers are Rick Eskelson, Kevin Laton, Tia Farmer, John Downes and Bill Cinar.

According to Roy



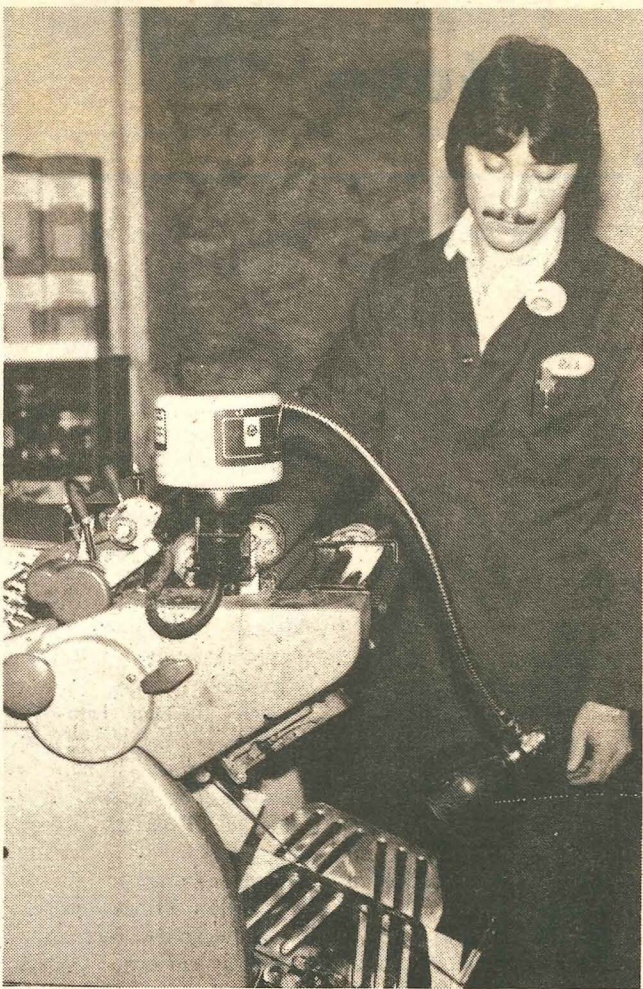
Tia Farmer is the only woman in the reproduction centre, and appears to be quite happy about the fact. She has been with the ministry for seven years and spends considerable time on the centre's mass-production Xerox 9400 unit.

Crawford the centre's main problem isn't really all that serious.

"As a matter of fact," he adds, "it's quite understandable. Everybody

wants everything done in a hurry ... with most jobs wearing a 'high priority' label."

Time, knowledge and experience have combined

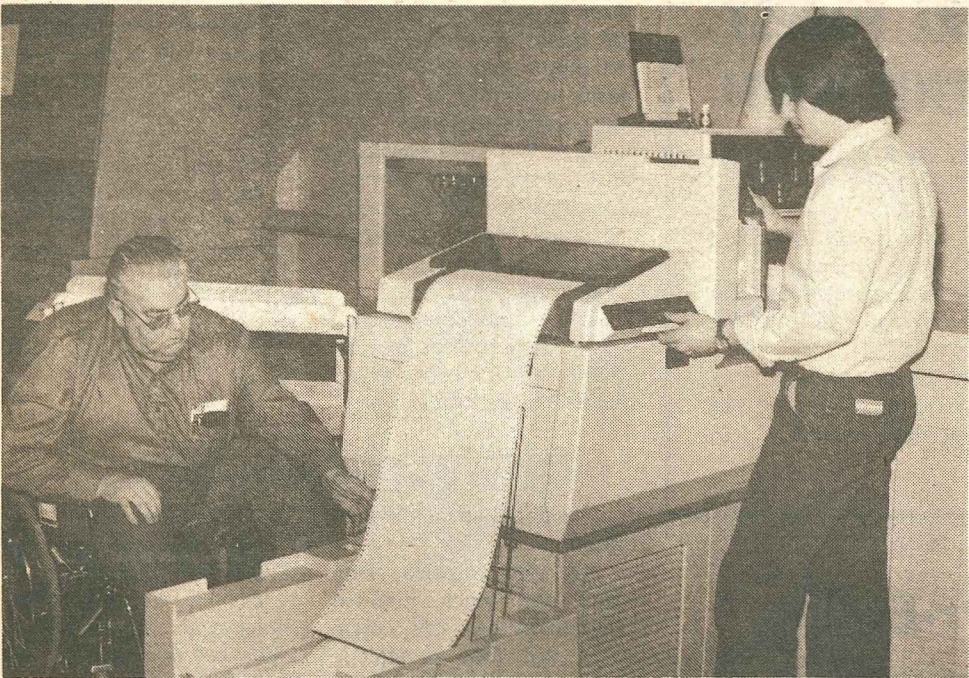


It's a relatively small piece of equipment, but this multilith printing press can produce up to 10,000 reproductions every hour. Rick Eskelson is getting the unit ready for action. [Photo: Peter Robin].

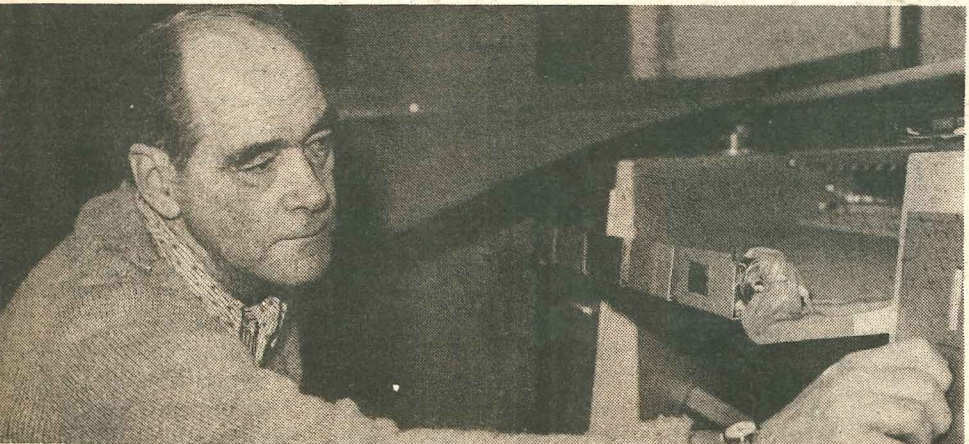
to enable Roy to "sift and sort" the real priorities. He quickly learns who is crying wolf and who isn't. His uncanny perception in this field has been displayed,

and proven, many times.

All of which explains why the ministry's reproduction centre enjoys an enviable reputation for speed and efficiency.



"Continuous forms unit" of Xerox 9400 unit makes fast and efficient work of duplicating, reducing (if required) and sorting computer print-outs. Looking on are Roy Crawford, in charge of centre, left, and Kevin Laton. (Photo: Peter Robin).



Another busy member of the reproduction centre staff is John Downes, seen here with the "white print" unit. He has been with the group for two years.

Tribute to Roy Crawford

Reproduction centre had small beginning

It was on January 17 of 1955 that Roy Crawford started working with the Forest Service. Typical of the "labels" that people wore then (and still do), he was a "Temporary (Forest) Survey Assistant, grade 1" in the then forest surveys and inventory division in Victoria. His pay was \$143 a month.

Among his colleagues at that time was a young fellow named Bill Young, now chief forester.

They worked in the city's old Weiler Building, and Roy was looking after a somewhat beat-up old mimeograph machine and one other piece of duplicating machinery. The whole facility was the Forest Service's reproduction centre, although it wasn't referred to as that in those days. There was a staff of one: Roy Crawford.

Soon after the facilities were moved to a "temporary" building on Michigan Street; and about two years ago the centre went to the "Mc & Mc" Building. An indication of

the centre's work is provided on this page. It's a far cry from the day Roy started in the business.

A native of Victoria, and proud of it, Roy was just a youngster when his family moved to Fernie where his father served many years as fire chief. They returned to Victoria in 1939 and Roy attended Mount View High School. His first job was with a Victoria shipyard, later with the (then) deepsea towing firm of Island Tug and Barge Ltd. In 1946 he joined Vancouver Island Coach Lines as a mechanic and later as a dispatcher. Throughout his school years and later he was very active in a variety of sports including soccer, badminton and baseball.

In 1953 fate stepped in and dealt a nasty blow. Roy was stricken by polio. It might have slowed down his mobility, but it certainly didn't reduce his enthusiasm and determination to overcome the problem.

He started working with the Forest Service in January of 1955, and over the years has developed a

reproduction centre second to none in any government department.

His work has not gone unnoticed. Among his prized possessions are numerous letters of commendation from, among others, the Institute of Public Administration of Canada; the B.C. Land Commission; and Dr. Peter Pearce who several years ago headed a Royal Commission which looked into the province's forest and range resources.

In the beginning the reproduction centre was tied in with the inventory branch. Bill Young was with that organization at the time.

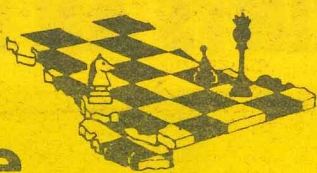
"The lasting recollection of that association," the chief forester recalls today, "is the willing, cooperative and helpful manner in which Roy contributed to the forest inventory program ... Roy could always be relied upon to come through with the project on time."

That attribute continues to this day.

Congratulations, Roy.

It's Your Move

(Compiled by Personnel Services, Victoria, in cooperation with Regional Personnel Officers.)



VICTORIA BRANCHES

B.L. Broderick, new appointment to personnel services coordinator, personnel services.

F.S. Spears, transferred from Prince George to technical assistant 2, timber management.

A.D. Fry, from environment to forester timberland exchanges, L.S.O. 3, strategic studies.

B.I. McIntyre, new appointment to forester 2, strategic studies.

D.F. Walker, new appointment, manpower planning officer, personnel services.

KAMLOOPS REGION

Steven Yuen, from forester 1, Victoria, to forester 2, Kamloops headquarters.

Dennis Lloyd, from research officer, Victoria, to research officer 2, Kamloops headquarters.

Frank Trenholm, from forest assistant 4, Clearwater, to forest assistant 4, Merritt.

Russell Bell, from forest assistant 4, McKenzie to forest assistant 4, Clearwater.

Robert McDonald, from forester 2, Victoria, to forester 2, Kamloops region.

Randy Prokop, from forest assistant 4, Kamloops district, to support services supervisor clerk 6, Kamloops district.

Neil Shand, from forest assistant 4, Lillooet, to support services supervisor clerk 6, Lillooet.

Barbara Hibbons, from out of service to support services supervisor clerk 6, Penticton.

Neil Toney, from TFO 1, Likely, to clerk 6, Vernon.

Howard Mondrall, from forest assistant 4,

Sicamous, to clerk 6, Salmon Arm.

Vic Henderson, from forest assistant 3, McBride, to forest assistant 4, McBride.

Roy E. Simpson, from forest assistant 3 to forest assistant 4, Fort Nelson.

Christian Mordhorst, new appointment to engineer 1, engineering office.

Jim Haley, from TFO 3, relief ranger, Prince George, to TFO 4, fire suppression, Prince George.

Herb Spence, from SPO 3, forest protection officer, to operations superintendent, Fort Nelson.

Tore Pettersen, from forest assistant 4, recreation, Prince George to TFO 1, recreation, Prince George.

Norm Spidel, foreman of works, Prince George, resigned after 26 years' service.

Mary Hamblin, from officer assistant 1, Prince George, to office assistant 2, regular, word processor operator, Prince George.

VANCOUVER REGION

Diane McLatchie, from clerk 3, Chilliwack, to support services supervisor clerk 6, Chilliwack.

Inge Deyotte, from clerk 3, Duncan, to clerk 6, Duncan.

J. Timewell, from out of service to support services supervisor, administrative officer 1, Campbell River.

J. Foster, from out of service to support services supervisor, clerk 6, Port McNeil.

Paul Wood, from biologist, Kamloops, to pest management coordinator, Vancouver region.

M. Doling, from out of service to support services supervisor, clerk 6, Port Alberni.

Kamloops bonspiel

Kowalski rink does it again!

For the fifth time Albert Kowalski's rink captured top honors at the ministry's annual bonspiel in Kamloops.

His team members were Wayne Fleming, Ken Shaw

and Peter Frew. They retain the coveted Holmberg Memorial Trophy, awarded to "A" event victors.

Skips of runner-ups in the main event were Bert Thorne of Kamloops

(second), Ray Fiza, Sechelt (third), and Ken Brahniuk, Williams Lake (fourth).

Sixty-four rinks participated in the 14th annual competition, and according to those who made arrangements was "another great success."

Other winners:

"B" Event — Bruce Noble, Blue River (skip), Janice Himech, Dolores Davis and Ross Noble. Runners-up (skips), Mel Scott, Vancouver (second), Ross Johnson, Maple Ridge (third) and Dai McLeod, Victoria (fourth).

"C" Event — Darcey Monchak, Kamloops (skip), S. Mazarella, D. Wallkem and R. Winkler. Runners-up (skips), Bob Clarke, Dawson Creek (second), Dan Kerr, Fort Nelson (third) and Ray Ostby, 100-Mile House (fourth).

"D" Event — Archie McConnachie, Revelstoke (skip), Dennis Percival, H. Kingwell and Paul Kuster. Runners-up (skips) Murray Niven, Beaverdelle (second), John Little, Salmon Arm (third), and Gerry Cooper, Merritt (fourth).

There was the usual list of special awards. Albert Kowalski also took the Seagull Award; and the Moose Trophy was won by Russ Greenfield who rated the honor because he broke an elbow and then added insult to injury by getting the mumps in hospital.

There was a prize for Ron Edward because his was the first rink out of the competition; and Wayne Statton took home the "largest end" plaque.

A costume contest saw Dene Ferguson's clowns latch onto first prize, while heart-breaker Ron Edwards

and his girls (Linda Davidson, Sylvia Bock and Theresa Whipp) took top marks with their Valentine's outfits.

Because he brought his group from Fort Nelson, Dan Kerr copped the award presented to those who travelled the greatest distance to the event.

Janice Hemich, one of the Kamloops group which worked long and hard on plans for the bonspiel, would like to know what everybody thought of the whole program... the 64-rink limit and other aspects. She asks that comments along these lines be sent to her, c/o the Kamloops regional office.



Dedication, style, form... you name it, Wayne Statton's got it all together.



Putting their all into it, and their brooms — Stu Carr, left, and Herb Steele.

WE LOSE MORE FOREST MANAGERS THIS WAY!

Sometimes it's easy to give the wrong impression when you are attempting to explain something.

ForesTalk editor Cameron Young was scanning the pages of a well-presented story the other day and came across this somewhat startling statement:

"Through the use of helicopters forest managers can prescribe-burn more quickly and easily, setting exactly the type of fire they require."

(So far, so good. But now the grim aspect...)

"Then they can follow up the fire with infra-red scanning equipment," the account continues, "to make sure they are dead."

Another high honor for Alan Orr-Ewing

Dr. Allan Orr-Ewing, the "father" of tree improvement programs in British Columbia, has received a high honor from the Canadian Institute of Forestry. He received the organization's fellowship award at a recent meeting of the institute's Vancouver Island section in Duncan. The presentation was made by C.I.F. national president Bruce Devitt.

A resident of Victoria, Orr-Ewing retired in 1978 after 30 years with the ministry of forests' research branch.

Throughout his career, and often against

discouraging odds, this determined forester was a driving force behind the establishment of (tree) seed zones and the detailed registration of seedlots. His untiring efforts also played a major role in the creation of seed orchards, selection and registration of high-quality trees (producing high-quality seed) and significant strides in propagation.

His work, now expanded to cover additional tree species throughout the province, has resulted in British Columbia being recognized as among the world leaders in tree improvement programs.



Dr. Alan Orr-Ewing... "good seed does not cost. It pays."

COMMUNICATIONS...

Continued from Page 1

good.

"It also revealed there isn't too much justified dissatisfaction out there... and that practically everyone was happy to have had such an opportunity to express his or her thoughts and opinions."

The questionnaire covered all aspects of the ministry's communication program — radio, Telpac, Telex, and telephones.

Participants were not required to add their names unless they wished. They were, however, asked to note their location and type of job.

Results of the survey revealed a few chuckles. "For many years," wrote one respondent, "the telephone has been described as a modern convenience. At Horsefly

it's still an invention!"

Now that the survey is completed, what next?

Alex Stewart says all the completed questionnaires will be returned to the regional managers in regions from which they came... together with an offer to provide whatever guidelines and advice are necessary. It's up to the regions, he said, to implement changes that are necessary.

"And something else that's important," he added. "We want to extend a very sincere 'thank you' to everyone who took the time and trouble to complete and return the questionnaire. It all resulted in our getting a great deal of valuable information... information which will assist us in solving many of the problems."